

# CUSTOMER SERVICE

## TYPE OF SERVICES

- 1. QUICK SERVICES:** bracelet shortening, water-resistance check, etc...
- 2. PARTIAL SERVICES:** battery replacement with restoration of water-resistance and rate adjustments.
- 3. COMPLETE SERVICES:** complete overhaul or exchange of movements with restoration of water-resistance.

## TISSOT COMPLETE SERVICE

A complete maintenance service of a Tissot watch includes the following operations:



Diagnostic



Cleaning of the case and bracelet



Restoration of the water resistance



Dismantling of the movement



Cleaning of the movement



Reassembly of the movement and oiling



Dial and hands fitting



Adjustment of the rate



Inspection of the water resistance



Inspection of the rate and the functions



Quality control



Return of your Tissot

## TISSOT PARTIAL SERVICE

A partial maintenance service of a Tissot watch includes the following operations:



Diagnostic



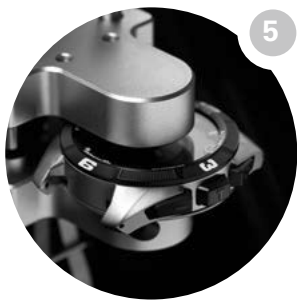
Cleaning of the case  
and bracelet



Restoration of the water  
resistance



Movement casing and  
replacement of the battery  
or accumulator



Inspection of the water  
resistance



Calibration and inspection  
of functions



Quality control



Return of your Tissot

## SERVICES FREQUENCY

Unlike many mechanical instruments, a Tissot watch operates continuously, 24 hours a day, 365 days a year. To guarantee constant accuracy, the movement's components need to be oiled and perfectly clean. The quality of the oil declines over time, leading to slight friction and deposits, which can affect the watch's precision. That is why Tissot recommends carrying out a service to clean and replace the oil and worn components.

### SERVICES FREQUENCY : TISSOT RECOMMENDATIONS

Water resistance check :  
once a year  
Complete service :  
every 4-5 years

